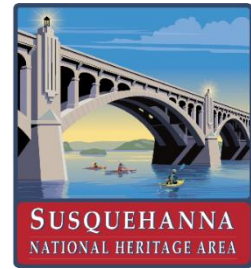


SUSQUEHANNA NATIONAL HERITAGE AREA

POSITION DESCRIPTION

BOAT CAPTAIN

(Part-time, temporary position with no benefits. Multiple openings with flexible schedules up to 36 hours per week.)



POSITION SUMMARY: Spend your summer and fall giving SNHA's River Discovery Boat Tours on our historic, USCG-certified passenger vessel, the Chief Uncas! Captain must be a United States Coast Guard (USCG) Licensed Master Captain to operate SNHA's 55' long, classic 1912 electric-powered boat. This gorgeous mahogany and white oak boat cruises with up to 24 passengers, a Tour Guide/Crew Member, and a Captain on 1-hour public tours of the Susquehanna River. SNHA also offers longer private cruises and specialty trips. Tours will be offered Thursdays through Sundays between late May and early-November, with private experiences offered on weekends and other weekdays. All tours depart from the Zimmerman Center for Heritage.

Captains must be comfortable working 3-9 hour shifts (sometimes in the evenings) on the Susquehanna River region known as Lake Clarke. Experience is required as well as the ability to successfully interact with the public. The position has flexible hours and weekend work is required. Employment will begin in April and extend through mid-November.

RESPONSIBILITIES

- Operate a 55' vessel with up to 24 passengers in compliance with all USCG rules and reporting requirements.
- Comply with all SNHA Boat Tour Operations standards related to touring, inspections, and operations.
- Ensure the safety of all passengers and crew members.
- Know Coast Guard safety procedures and emergency drills.
- Be able to comply with the USCG-required drug and alcohol program.
- Contribute to the development of manuals, policies, and protocols.
- Participate in boat preventative maintenance as needed.
- Other duties as assigned by the Boat Tour Manager.

QUALIFICATIONS

- Possess a current USCG Master Captain's License for a Small Passenger Vessel Under 100 tons with experience operating a passenger vessel.
- Be punctual, hard-working, flexible, driven, energetic, and a good communicator.
- Must be a team player and be able to take direction of others.
- Valid Pennsylvania driver's license and ability to travel using own vehicle.

COMPENSATION: Starting at \$26 per hour

TO APPLY: Submit qualifications/resume and USCG Master's Captain License to Boat Tour Manager Abigail Teaford by email at ateaford@susqnha.org

ORGANIZATIONAL EXPECTATIONS

This organization has high standards for personal behavior. We must continue to earn the trust and respect given to us by our supporters and expected from us by those we serve. We are ethical. We always strive to do the right thing. We are respectful. We apply the Golden Rule in all our external and internal relationships. We are reliable. We can be counted on to do what we have promised. We try to exceed expectations.

DIVERSITY AND EQUAL OPPORTUNITY

SNHA is committed to creating a diverse environment and is proud to be an equal-opportunity employer. We respect, encourage, and seek to enhance diversity among our staff, Board of Directors, partners, and volunteers and view such diversity as a strength. SNHA does not discriminate based on age, gender, sexual orientation, religion, national origin, marital or familial status, political beliefs, disability, race, or color.